



## New Restored Life Counseling COVID-19 Protocol:

Restored Life Counseling will remain open, unless we are mandated to close by the Federal or State government.

**In 2021 our therapists will continue to provide telehealth appointments as long insurance extends coverage.**

**Some of our providers are now seeing patients in the office. If you choose a face to face appointment, you will be required to wear a mask and have a temperature check.**

If you are sick and unable to meet, please cancel your appointment ASAP. Clients will not be charged for cancelled appointments due to sickness. The earlier you cancel your appointment, the better chance we have of offering it to someone else in need of an appointment.

We research each client's benefits prior to their appointments. A quote of benefits and or authorization does not guarantee that claim payment or verify eligibility. Payment of benefits are subject to all terms, conditions, limitations, and exclusions of the member's contract at time of service. We also advise all clients to call their insurance providers to be aware of coverage.

Updated: December 31, 2020

**The welfare of our clients, work family, and community is our priority as always!**